## **Initial Grievance Flowchart**

Receipt of grievance acknowledged within 3 business days of submission Students Affairs and Residential Life issues - Asst. Dean of Student Affairs Undergraduate academic issues - Sr. Assoc. Dean of Academic and Student Affairs Graduate student academic issues - Assoc. Dean of **Graduate Studies** Grievance received by Senior Sr. Assoc. Dean reviews Issues involving faculty - Sr. Associate Dean of Academic and Student affairs via web grievance and routes to Assoc. Dean of Academic and Student Affairs appropriate administrator form Issues involving senior administration - Dean Issues involving ESM staff appropriate supervisor Issues involving Univ. policies (Title IX, HR, disability, etc.) appropriate UR administrator