FAMILY ORIENTATION SESSION
Wednesday, August 24, 2016
Matthew Ardizzone, Associate Dean of Admissions and Enrollment
Jamal Rossi, Joan and Martin Messinger Dean
Donna Brink Fox, Senior Associate Dean of Academic and Student Affairs
Ralph Manchester, MD, Vice Provost and Director, University Health Service
Joellen Popma, PhD, Director of University Counseling Center
John Hain, Associate Dean of Academic and International Affairs
Kellie Leigh, Assistant Dean of Student Affairs
Dana Perrin, Assistant Director Department of Public Safety
Cam Schauf, Director of Campus Dining Services and Auxiliary Operations
Parents, guardians, and families contribute to student success by:

- Understanding the student experience and knowing about resources available at the institution.
- Supporting the institution’s goals and expectations for student learning and development outcomes.
- Knowing when to step in to help and when to empower their student to take responsibility.
The Eastman School of Music welcomes communication from parents and guardians. Our aim is to be as responsive as possible within legal guidelines. Our policies of communication about students are both informed and constrained by federal legislation.

- Academic Matters
- Student Conduct
- Health and Counseling
Academic Matters:

- Students have access to their grades online; paper copies of grade reports are not sent either to students or parents.
- Parents may request grades for dependent students by sending a signed request to the Registrar.
- The Eastman School of Music sends copies of letters concerning academic probation to the parents of students who are dependents.
Student Conduct Matters:

The Eastman School of Music does not routinely inform families about student formal or informal disciplinary action. Exceptions to this may be if:

- there is a perceived significant risk to a student or to others;
- a change of status has been put in effect;
- a student is removed from campus housing as a formal disciplinary action;
- The severity of the matter warrants notification;
- parents of students who are under the age of 21 and have been involved in violations of the Alcohol and Other Drugs Policy may be contacted.

Students are encouraged to contact parents about all disciplinary matters.

Students may grant access to view their conduct records by signing a release, a standard option for all students involved in disciplinary action.
Health & Counseling Matters:

- The relationship between the University Health Service providers and their patients is confidential.
- Notification of others, including parents, friends, and University faculty and administrators is considered the student’s responsibility, unless the situation is serious and the student is unable to assume responsibility for informing others.
- Parental notification and consent will be obtained for students under age 18 seeking medical care at UHS, as required by law.
- All contact with the University Counseling Center therapists is confidential.
- The fact that a student is using UCC will not be disclosed to any University official or faculty member, or to family, friends, or roommates, without permission of the student, except in very specific circumstances.
- Those circumstances are limited to instances when a student’s life or that of another person is in danger.
Confidentiality Questions:

Questions regarding these confidentiality policies can be answered by contacting the appropriate office:

- Academic Matters – Office of Academic Affairs
- Student Conduct – Office of Residential Life (Bianca DeJesus)
- Health and Counseling – University Health Service or University Counseling Center
UHS Overview:

- Full-range of confidential, primary health care services.
- Registered nurses, nurse practitioners, and physicians.
- Illnesses, injuries, women’s health care, advice, referrals, immunizations, and physical therapy.
- Office open weekdays in Student Living Center 106.
- Physical Therapy office located in the basement of Student Living Center.

For More Information: www.rochester.edu/uhs/
If an injury or illness affects performance:

Student makes appointment with UHS.

Student will be given a Statement of Health form that says the student needs temporary accommodations due to a health problem.

UHS can assist students in notifying ensembles manager, studio teacher, and Academic Affairs (if needed).

For More Information: www.esm.rochester.edu/academic-affairs/esmstudents/short-term-injury-or-illness/
Initial assessment and individualized treatment plan for students who paid the mandatory health fee -
Individualized treatment plan may include:

- Community referrals provided as needed for long-term treatment options.
- Group therapy (unlimited): e.g. Undergraduate and Graduate Co-ed process groups, CBT Depression and Anxiety, Food and Mood, Choices, DBT, Sexual Assault Recovery, GLBTQ process group and more.
- Workshops on a variety of academic and personal concerns.
- Brief individual therapy.
Individualized treatment plan may include (continued):

♫ Therapist assisted on-line therapy (TAO) to accommodate busy student schedules. Students with mild depression, generalized anxiety, social anxiety, performance anxiety, and panic are appropriate for this treatment.

♫ Case management services

♫ Substance Use assessment

♫ Psychiatric referrals

Limited appointments available in Student Living Center 107. Students may also use the River Campus Office with greater availability.

For More Information: www.rochester.edu/ucc/
Academic Affairs Overview:

- Curriculum and Academic Advising
- Grades, AP Credit, IB Credit, and Transfer Credit
- Eastman Writing Center
- Study Skills Support
- Theory Tutoring
Federal law (FERPA) prohibits a school’s disclosure of grades without the student’s consent.

Eastman’s policy is to release grade information to parents/guardians when permitted by law, unless the student objects and/or disclosure would not be in the student’s best interest.

Students have access to grades online; paper copies of grade reports are not sent to students or parents/guardians.

Parents/guardians may request grade reports for students who can be claimed as dependents under federal tax law by sending a written, signed request (not email) to the Registrar’s Office each semester.
Academic Disability Accommodations:

Britt Semenow, our Academic Counselor, serves as Eastman’s Disability Access Coordinator.

Students who are eligible for academic accommodations should reach out to Britt right away.

Students must provide recent supporting medical documentation.

For more information:

www.rochester.edu/disability/
www.esm.rochester.edu/academic-affairs/disability/
Title IX:

- Title IX is a federal law that prohibits discrimination on the basis of sex in any federally funded education program or activity.
- The Associate Dean of Academic and International Affairs serves as Eastman’s Deputy Title IX Coordinator.
- Connecting students to resources on- and off-campus.
- Assisting students with reporting and explaining options and processes.

For more information:

www.rochester.edu/sexualmisconduct/index.html
www.rochester.edu/sexualmisconduct/assets/pdf/StudentSexualMisconductPolicy.pdf
Student Affairs:

- Encompasses Residential Life & Student Activities

Staff:

- Assistant Dean of Student Affairs
- Assistant Director for Residential Life
- Assistant Director for Student Activities & Engagement
- Student Affairs Administrative Assistant
Mission Statement:
Living on campus provides many opportunities to enhance the college experience. The Office of Residential Life supports this experience by providing an inclusive, safe, supportive, educational, and engaging environment. As a staff, we work to nurture the personal and professional growth of all of our residents through programs and services that support the development of the whole student.
RESIDENTIAL LIFE

Staff:

- Assistant Dean of Student Affairs
- Assistant Director for Residential Life
- Student Affairs Administrative Assistant
- 1 Assistant Head Resident (AHR)
- 10 Resident Advisors (RAs)
- Office Assistants (OAs)
- Overnight Office Assistants (OOAs)
Role of the Resident Advisor (RA):

- Offer guidance and advice.
- Develop and strengthen the residential community.
- Host engaging and educational programs for residents.
- Enforce policies and respond to emergencies.
# RESIDENTIAL LIFE

## Student Living Center:

**First Floor**
- Ciminelli Lounge
- Computer Media Lab
- Dining Center
- Mail Room & Package Room
- Office of Residential Life
- Office of Student Activities
- Orchestra Pit
- SLC Front Desk
- University Counseling Center
- University Health Service
- University Public Safety

**Basement**
- Bike Storage Room
- Game Room
- Laundry Room
- Physical Therapy Office
- Reed Room
- Study Lounge
- Student Storage
- Television Lounge

**Floors Two - Fourteen**
- Student Rooms
- Floor Lounges
- Bathrooms
Important Dates:

♫ The Student Living Center will be closed for winter break from Sunday, December 18, 2016 @ 12:00pm through Friday, January 13, 2017 @ 9:00am.

♫ The Student Living Center will close for the summer, except for residents participating in the commencement ceremony, on Sunday, May 14, 2017 @ 12:00pm.

♫ Residents participating in the commencement ceremony must vacate the Student Living Center by Monday, May 22, 2017 @ 12:00pm.
Mission Statement:
The Office of Student Activities provides meaningful co-curricular opportunities, programs, activities, and support services for students that enhance student learning, encourage and foster student involvement and spirit, provide leadership opportunities, create a strong sense of community, and engage students, while supporting and complementing the institution’s educational goals.
Student Activities Overview:

- New Student & International Student Orientation
- Undergraduate Students’ Association
- Graduate Students’ Association
- Student Organizations
- Student Leadership Development
- Wellness Initiative for Students at Eastman (WISE)
- Community building and educational programs
- Traditional events such as Welcome Weekend, Freeze Fest, Spring Fling, and Senior Week
Mission Statement:

- Protect people
- Educate our community about personal safety measures
- Prevent disruptions
- Protect property
- Provide a readily accessible presence
- Foster beneficial community relations
PUBLIC SAFETY

What Public Safety Can Do:

- Respond to emergencies
- Enforce laws and UR regulations
- Document incidents
- Provide safety escorts
- Provide other non-emergency services
- Crime prevention programs
- Investigations
- Victim’s assistance
- Lost & Found
- Special Events
When To Report A Crime:

♫ If you are a victim or witness to a crime
♫ If you observe any suspicious activity
PUBLIC SAFETY

Provide Information:

♫ Your name and location
♫ Nature of incident
♫ Description of person(s):
  • Appearance
  • Clothing
  • Height/weight
  • Age/gender/race
  • Unusual characteristics
Emergency Notification System:

Alert UR

- Provides vital information during a critical emergency at or near the University.
- UR e-mail address automatically enrolled.
- Other methods include:
  - Text message (delivered quickest)
  - Voice message
  - Alternate e-mail
  - TTY

For More Information: www.rochester.edu/alertUR
For More Information:

- Think Safe Brochure
- Like us on Facebook and Follow us on Twitter
- publicsafety@rochester.edu
- www.publicsafety.rochester.edu
Help Us Help You:

♫ Remember our number: 585-275-3333
♫ Think Safe
♫ Remain alert
♫ Lock up your/our property
Dining Services Overview:

♫ Student driven program with lots of opportunities for input.
♫ A strong operational team who are part of the total student support team on campus.
♫ Departmental Nutritionist to help with special dietary needs.
♫ Updates for 2016
  • We have changed to all retail in the Eastman Dining Center.
  • We have added a Boar’s Head artisan deli.
  • We have added a rotating international menu to our home zone.
  • We have expanded our grocery and grab and go selections.
  • We have added mobile ordering.
Meals Plans

Where Meal Plans Can Be Used:
- Eastman Dining Center and The Cave
- Any River Campus dining location, store, or café

Meal Plan Time Period:
- August 23, 2016 - December 23, 2016
- January 13, 2017 - May 21, 2017

Staff:
- Campus Nutritionist: Christina Patterson
  patterson-christina@aramark.com
- Food Service Director: Joy Kimmel
  kimmel-joy@aramark.com
URos:

- Optional declining balance plan
- Can be used on campus:
  - Bookstore, laundry, copying, printing, non-food items in the Hillside Market, vending machines, and tickets for events
- Can be used off campus:
  - Ludwig’s and College Town
- Making deposits
  - learn.rochester.edu
Please keep in mind:

- Encourage your son or daughter to seek out support from school authorities.
- Contact us with concerns; understand our limitations to providing information as outlined in the prior slide and the “Policies for Parents” handout.
- Have your son or daughter seek out assistance early. By addressing issues early, the student has a wider variety of support options.
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Join us for **Meliora Weekend**, our alumni reunion and family weekend full of exciting concerts, lectures, tours, and much more! The weekend features events throughout the University of Rochester.

**Meliora Weekend 2016: October 6-9**

www.rochester.edu/melioraweekend/
Thank you for being here today!

Additional resources, including this presentation, will be available at: www.esm.rochester.edu/studentlife/for-parents/